

EXECUTIVE SUMMARY

Senior enterprise information security officer with over 20 years knowledge spanning security architecture, governance, enterprise risk management, security strategy, vendor risk management, and compliance with strong operational, administrative, and business acumen.

Proven track record in leadership, team building, and strategic development. Technically savvy leader with experience in security program management, security engineering and architecture, risk management, and focus on digital transformation.

Vast expertise in understanding regulatory compliance requirements, security frameworks, program assessments, gap analysis, penetration testing, data protection mechanisms, and data security architecture/design.

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CHRIS GLANDEN

Data Security Strategist | Program Architect | Trusted Advisor | Valued Leader | Influencer

AREAS OF EXPERTISE

- Security Program Management
- Compliance Standards
- Data Governance
- User Awareness Training
- Cross-functional Team Leadership
- Training & Mentoring
- Threat and Vulnerability Management
- Risk Management
- Threat Modeling
- Zero-Trust Architecture
- Policy Development
- Security Frameworks

PROFESSIONAL EXPERIENCE

Data Security Practice Lead

Jun. 2019 - Present

GUIDEPOINT SECURITY, Newark, DE

- Accountable for the development and maintenance of IT policies, procedures, methodologies, and governance, as well as performance management frameworks and metrics to ensure the IT organization delivers value to the enterprise.
- Convene with external customers to develop a holistic data security program, including planning initiatives, vendor selection, budgeting, implementation, and policy development.
- Develop threat models, security controls, threat analysis, creation of risk control matrices and risk mitigation strategies
- Serve as lead architect; mentor less experienced personnel; provide cybersecurity recommendations to leadership and wide range of business stakeholders.
- Manage the vulnerability management program, identify threat & risk tolerances, recommend risk mitigation plans, and communicate information about residual risk.
- Principal Data Security Resource for the Mid-Atlantic Region, with a focus on Data Protection including technologies such as Data Loss Prevention, Cloud Data Protection, Unstructured and Structured Data Silos, Data Classification, and Encryption/Tokenization.
- Support Sales Account Representatives with Presales, and Delivery efforts.

KEY ACCOMPLISHMENTS

- Developed a tool to maximize product integration in heavily complex environments.
- Created a comprehensive Data Security Architecture Review process, which aims to identify flaws within data identification and protection, and then deliver a data security architecture that custom fits the organization's requirements and business objectives.
- Developed a Ransomware Readiness Assessment offering which evaluates an organization's existing capabilities and security controls, then prioritizes deficiencies, recommendations, and provides a roadmap to increase maturity and event preparedness.

VP Threat and Vulnerability Officer

Mar. 2018 - May. 2019

THE BANCORP, Wilmington, DE

- Oversaw comprehensive TVM program that included in-depth research, documentation, and intelligence analysis of cyber threats within the corporate environment.
- Developed and facilitated metrics reporting framework for measuring 3rd-party security program efficiency and effectiveness, including appropriate resource allocation, and depicting increase maturity level of security.
- Improved application security testing process, project deliverables, and overall business experience with information security while improving the quality delivered.
- Instrumental during the testing and implementation of new security technologies. Advise and assist staff in carrying out security development, implementation, operations, and maintenance requirements.

CERTIFICATIONS

- **EC-Council – CEH 2013**
The CEH credential certifies individuals in the specific network security discipline of Ethical Hacking from a vendor neutral perspective
- **EC-Council – ECSA 2014**
The ECSA penetration testing course is designed to enhance the skill-based competency of a penetration tester
- **AXELOS – ITIL Foundation 2014**
ITIL 4 Foundation is designed as an introduction to ITIL 4 and enables candidates to look at IT service management through an end-to-end operating model for the creation, delivery, and continual improvement of tech-enabled products
- **CISSP – ISC2 |2020 (Scheduled)**
The Certified Information Systems Security Professional (CISSP) is a globally recognized certification for information technology security professionals

MEMBERSHIPS

- **InfraGard, Delaware Chapter Board Member 2014 - 2019**
InfraGard is a partnership between the FBI and the private sector
- **Cloud Security Alliance, Delaware Valley Chapter Member 2014**
Organization dedicated to defining and raising awareness of best practices to help ensure a secure cloud computing environment
- **Global Centre for Cyber-Resilience Research, Executive Director 2019**
The GCR2 is a non-profit organization that focus on the ability of systems and organizations to withstand cyber events
- **Delaware Data Protectors, Founder 2016**
A panel of Cybersecurity experts residing in the Delaware Valley that organize and conduct meetups for mentoring students, community members and local small to midsize organizations

- Reported and communicated guidance to stakeholders the level of risk, mitigation plans, incidents or attempts to compromise the integrity, confidentiality, and availability of data and systems.

Senior Security Analyst

May. 2015 - Mar. 2018

CHRISTIANA CARE HEALTH SYSTEM, New Castle, DE

- Led incident response processes, creation, and maintenance of documentation, including IT Standards and Procedures, as well as management of DLP, and other enterprise security tools and processes.
- Managed a Data Governance program, including User Behavior Analysis and File Access monitoring.
- Participated actively in vulnerability assessments, vulnerability analysis, threat identification, and provided corrective action recommendations, and reporting.
- Built training, education, and security awareness plans to drive culture development throughout the organization, as well as conducted end to end Risk Assessments.

KEY ACCOMPLISHMENT

- Managed a complex DLP implementation, including architecture design, policy development, agent deployment and incident response efforts.

Threat and Vulnerability Analyst

May. 2012 - May. 2015

THE BANCORP, Wilmington, DE

- Deployed, and supported information security systems and solutions, including Vulnerability Scanning, Web Application Pentesting and Security Design Reviews.
- Identified, prioritized, and eradicated vulnerabilities in computer systems and networks throughout the corporate environment.
- Developed policy and procedure to include enterprise information security governance, user awareness and training, disaster recovery, business continuity, etc.
- Conducted Third-Party Risk Assessments; conducted periodic user access reviews (PCI and GLBA).

IT Operations Support

Apr. 2005 - May. 2012

JP MORGAN CHASE, Wilmington, DE

- Provided technical support to over four thousand clients locally, as well as remote clients.
- Analyzed/troubleshoot all levels of desktop, application and network issues. Provided computer hardware and software setup, repair, upgrading, and troubleshooting.
- Utilized incident tracking systems to document customer interactions and escalating incidents as appropriate to ensure timely closure of all tickets.
- Documented all faults and corrective actions undertaken. Monitored and reported on hardware and software performances.

SPEAKING ENGAGEMENTS

Wombat Wisdom Conference

InfoSec Connect

Information Systems Security Association (ISSA)

SecureWorld (Philadelphia)

Delaware Tech Community College

Bsides Delaware

IGTI: AI and Data Science for Cybersecurity and Data breach (Dec. 2021)

OTHER

Founder and Host of the BarCode Cybersecurity Podcast

Selected by Top Cyber News Magazine's list of *Who's Who in Cybersecurity (2021)*